

REGIONAL PLANNING CONSORTIUM Tug Hill Region – 2018, 1st Quarter Board Meeting February 6, 2018 – 10:00a-12:00p Hilton Garden Inn - Watertown 1290 Arsenal St. Watertown, NY 13601

- 1. Call to Order Meeting was called to order by Pat Fralick at 10:09AM
- 2. Introductions (Name, stakeholder group, agency/organization) Board members introduced themselves, see attached attendance list

3. Approve Meeting Minutes from 12/5

Board was asked to review the meeting minutes from the 12/5/17 board meeting Motion to approve the meeting minutes 1st-Kathy Connor, 2nd-Jennifer Barlow, none opposed, all approved, motion carried- Meeting Minutes will be posted on the CLMHD website

4. Prioritization of State Issues for 4/19 Chairs Meeting

- a. Submit top 3 issues & recommendations
- b. What regional attempts have been made so far?
- c. Due to Albany Office by 2/23/18

Pete reviewed the process for sorting the identified issues (see-attached list). The group went through the issues list and determined the following issues were deemed regional, state or both.

- 1. Issue: HCBS grant not covering the cost of providing services & issue around MCOs not able to pay for paper claims, as CPT codes are not in place for all HCBS services.
 - Suggestion break issue into two issues- First part re: look to collect regional data-Ed Thomas - MHA (will break down –agencies who have identified this issue are not currently providing HCBS services)
 - b. Second section- MVP reports that they are set to go regarding billing, however the rates have not been solidified at the federal level- Still waiting on HH assessment rates. To clarify HCBS services are being paid

Board identified #1 as a STATE ISSUE

- 2. Issue: Not an adequate number of HCBS providers and choice for members in accessible locations.
 - a. Suggestion from Jane Vail, Health Home rep. to combine issue 2-3. Jane also reported CNY Health Home CMA's have referred individuals to HCBS providers who said they are not able to provide the service because they do not have the staffing resources to travel the distance to the individual's homes.

- b. Laura Zocco from OMH Central F/O office reported that if anyone is hearing this from an agency, please let the OMH F/O rep know because HCBS Providers are not supposed to decline referrals once they indicated to OMH that they were ready to provide services.
- c. Korin Schieble suggested that if staffing and travel time are barriers to providing services, providers could utilize MAS to bring the client to the agency for the service
- d. Laura Zocco from OMH reinforced the understanding that HCBS services were developed to be provided in the community, where the consumer wants to meet, as opposed to being office based.
- e. Laura suggested that providers collect data to track the money they are losing on travel
- f. Ed Thomas(MHA)- Education around HCBS services is needed as well
- g. Pat suggested that this issue be brought the HHH workgroup to collect this data
- Elizabeth Patience, Regional Advocacy Specialist (OMH) asked if the consumers are running into physical accessibility issues (related to the ADA) – Pete reported that it appears to be more of a geographical issue.

Board identified #2 as a <u>REGIONAL ISSUE</u>

3. Issue: Lack of interest in HCBS from member perspective

a. Will combine with issue two Board identified #3 as a REGIONAL ISSUE

4. Issue: Length of time to transfer from one HH to another HH

a. The BOD had questions regarding the issue presented in item #4. The issue was submitted by Transitional Living Services, but there was no one available from TLS to provide more insight into this issue so the BOD agreed to table the issue until more information is obtained. Specifically, the BOD asked if the issue pertained to transferring from one CMA to another CMA, instead of switching Health Homes?

Board agreed #4 is in the PARKING LOT

5. Issue: Children/Family Waitlists

- a. Jennifer Earl clarified that this may be outside of the scope of the RPC- is there another committee that can look at this issue, perhaps FDRHPO?
- b. Alicia Ruperd from Jefferson County will take this issue to the RPC children's subcommittee once formed

Board agreed #5 is in the PARKING LOT

6. Issue: Children/Families workforce

a. Jennifer Earl reviewed OPWDD level of involvement with RPC

Board agreed #6 is in the PARKING LOT

7. Issue: Children/Families Transition Delay

- **a.** Jane Vail -This delay will affect the referrals to children's health home
- b. Pat Fontana- Is there a role of school based clinicians or liaisons to assist to help avoid hospitalizations- this could be a short term regional approach- Jefferson county received funding through OMH to utilize school liaisons
- c. Jennifer Barlow asked that in the meantime could we ask the state to address the number of slots for waiver services across the state, could the number of slots be shared the way B2H waiver slots which are shared in the OCFS sector. Suggestions were to have increased or unlimited HCBS Waiver slots under the existing services until the children's rollout happens
- d. Jane Vail-Could SPOA funds be utilized to help serve kids in the interim? Ex: family support dollars
- e. Ed Thomas waitlist for SPOA services are often very lengthy, with children it often creates a unique and more difficult situation
- f. Kathy Connor- also suggested that peers, be utilize a resource
- g. Elizabeth Patience also encouraged the use of peers, family support services

Board identified #7 as a STATE ISSUE

8. Issue: Education around HARP/HCBS is needed

a. Suggest that issues 8 and 9 be combined- and have the HHH workgroup focus on this **Board identified #8** a **REGIONAL ISSUE**

9. Issue: Education about Peer services is needed

a. Will combine with number 8- will address in the HHH workgroup Board identified #9 as a REGIONAL ISSUE

10. Issue: Education around VBP is needed

- a. Contracts are currently be drafted, BHCCs have been confirmed- regional VBP group is still meeting
- b. Jennifer Barlow reported that BHCCs are working on compiling project plans (their agency is a lead for the BHCC in the Tug Hill area)
- c. Pete provided an update on the VBP workgroup- next call is on the 15th- the agenda for that meeting will be hearing form the two BHCCS in the Tug Hill and North Country to help answer some questions and lay out the plan Work has been done to start to address this issue

Board identified #10 as both STATE and REGIONAL ISSUE

11. Issue: Social Determinants (housing, employment)

a. Elizabeth Patience reported that every agency that works with NYS will be required to hire at least one person with a disability. OMH is working with NY employment service systems - lots of employment toolkits/resources that OMH has put together that can be shared with folks

Board identified #11 as a <u>REGIONAL ISSUE</u>

12. Issue: Primary Care and Behavioral Health Integration

- a. Is it a HIPPA issue or an educational issue?
- b. Suggestion-FDRHPO has a psychiatrist on contract- can we do some local trainings with local PCP offices and this psychiatrist?

Board identified #12 as a REGIONAL ISSUE

13. Issue: Primary Care and Behavioral Health Integration

- a. This can be done if you have a separate article 31 and article 28. Many FQHCs run into this issue. Can this be addressed through the RPCs, since this may be a federal region?
- b. Jennifer Earl will follow up with the Capital Region who has also identified this issue

Board agreed #13 is in the PARKING LOT

14. Issue: LMSW Reimbursement

a. Depends on the MCO- a psychologist has to sign the progress note for new patients, this is an issue for BH/PCP integration sites

Board identified #14 as a <u>REGIONAL ISSUE</u>

15. Issue: Telemedicine

a. Regardless of the budget passing, we would still want those who have MMC to access the same services as someone on straight Medicaid

Board identified #15 as a STATE ISSUE - (But in PARKING LOT until State budget passes)

16. Issue: HIPAA

- a. HIPAA- have asked the State in the past for written guidance re: confidentiality BHO/Health home case manager- even after sending over a ROI, PCPs still say that they cannot talk about members
- b. CFR42 does not align with HIPAA

Board identified #16 as a STATE ISSUE

17. Issue: Caseload Size/CM Turnover

- a. HH CM caseload size- Already addressed this issue at the 6.8.17 chairs meeting. Laura Zocco (OMH) reviewed that HCBS rates have been extended. Jennifer Barlow (CHJC) stated that DOH- will be changing the way they categorize acuity scores by placing individuals in *high, medium, low* acuity; she believes this will help with reimbursement
- b. Jane Vail- Did not feel that the response matched the issue. This is being addressed and worked on by DOH. The HHH workgroup will continue to monitor data.

Board agreed that #17 is in the PARKING LOT

18. Issue: Data Collection

- a. There is a quality outcomes subcommittee through the MCO/HH workgroup. Will ask PPS to gather more information.
- b. MAPP portal also may be a resource, however not everyone may have access to this.

Board agreed that #18 is in the PARKING LOT

19. Issue: Data Collection

a. Jennifer Earl asked if some of this data can be gathered through PSYCKES. Pat will look into this since they have access to this database

Board agreed that #19 is in the PARKING LOT

ISSUES TO BE SUBMITTED FOR 4/19 CHAIRS MEETING:

- d. <u>Issue #16</u>
- e. <u>Issue #15</u>
- f. <u>Issue #7</u>

Board Vote Tallies: 1- 0 responses 7- 9 responses (3rd) 10- 0 responses 15- 10 responses (2nd) 16- 11 responses (1st) These top three issues will be submitted to the Spring RPC Chairs Meeting

Regional Updates:

- HHH Workgroup

-Will look to schedule another networking event in March in the Watertown area
-Looking for additional members to attend and participate in the HHH workgroup
-Networking event in Ogdensburg was well attended- good feedback
-Focus will be on the education and networking
-Will send out a list of agenda items that the workgroup will be focusing on and will be emailed out to the board and a brief expectation of the workgroup

- VBP Workgroup

- Next meeting scheduled for 2/15 BHCC's See above update
- C&F Subcommittee Delayed

Adjourn Meeting (Motion Needed)

Meeting was adjourned at 12:01PM

Next Meeting: May 8, 2018 – 2nd qtr. RPC BOD Meeting – Location TBD (*St. Lawrence County*)

Did not get to the below agenda items due to time constraints:

20. Feedback for State Partners:

- a. What data/information is helpful?
- b. Stakeholder needs from State Partners
- **21. Stakeholder updates**
- 22. Review of Board Member Feedback Survey
- 23. Review of 2018 RPC Calendar-

Upcoming Meetings:

- February 15, 2018 VBP Workgroup 1:00-2:00 via GoToMeeting
- May 8, 2018 2nd qtr. RPC BOD Meeting Location TBD (*St. Lawrence County*)
- September 5, 2018 3rd qtr. RPC BOD Meeting Location TBD (*Jefferson County*)
- December 12, 2018 4th qtr. RPC BOD Meeting Location TBD (*St. Lawrence County*)

Angela Doe
Barry Brogan
Bettina Lipphardt
Chris Emerson
Christina O'Neil
Curt Swanson-Lewis
David Bayne
Doug Sitterly
Jane Vail
Jason Halstead
Jay Ulrich
Jennifer Barlow
Jennifer Earl
Joey Horton
Justin Jones
Kathy Connor
Korin Scheible
Larry Calkins
Laura Zocco
Marni Millet
Melissa Beagle
Michelle Fulton
Pat Fontana
Patricia Fralick
Philip Edie
Richelle David
Roger Ambrose
Stephanie Pestillo
Susan Hodgson
Vicki Perrine

Attendance at 2/6/18 TH RPC BOD Meeting:

Gallery: Cathy Hoehn (RPC), Donna DeWan (RPC), Ed Thomas (MHA), Katie Molanare (RPC), Elizabeth Patience (OMH)

Attendance rate = 50%

Questions about this process can be answered by your RPC Coordinator, Peter Griffiths via email, <u>PG@clmhd.org</u> or phone, 518-424-1014